



**Farm Credit Services
of America**



AgCountry
Farm Credit Services



FRONTIER
FARM CREDIT

Company Store Overview

FOR INTERNAL USE ONLY.

Highlights

- Single sign-on for all teammates
- Access to a variety of brands, products and price points
- Merchandise regularly updated based on sales and season
- Apparel items produced on demand, allowing for larger selections and more options
- Some items have no minimum order quantities (order 1, 5 or 100 qty)
- Some items have larger minimum order quantities, providing a better price point

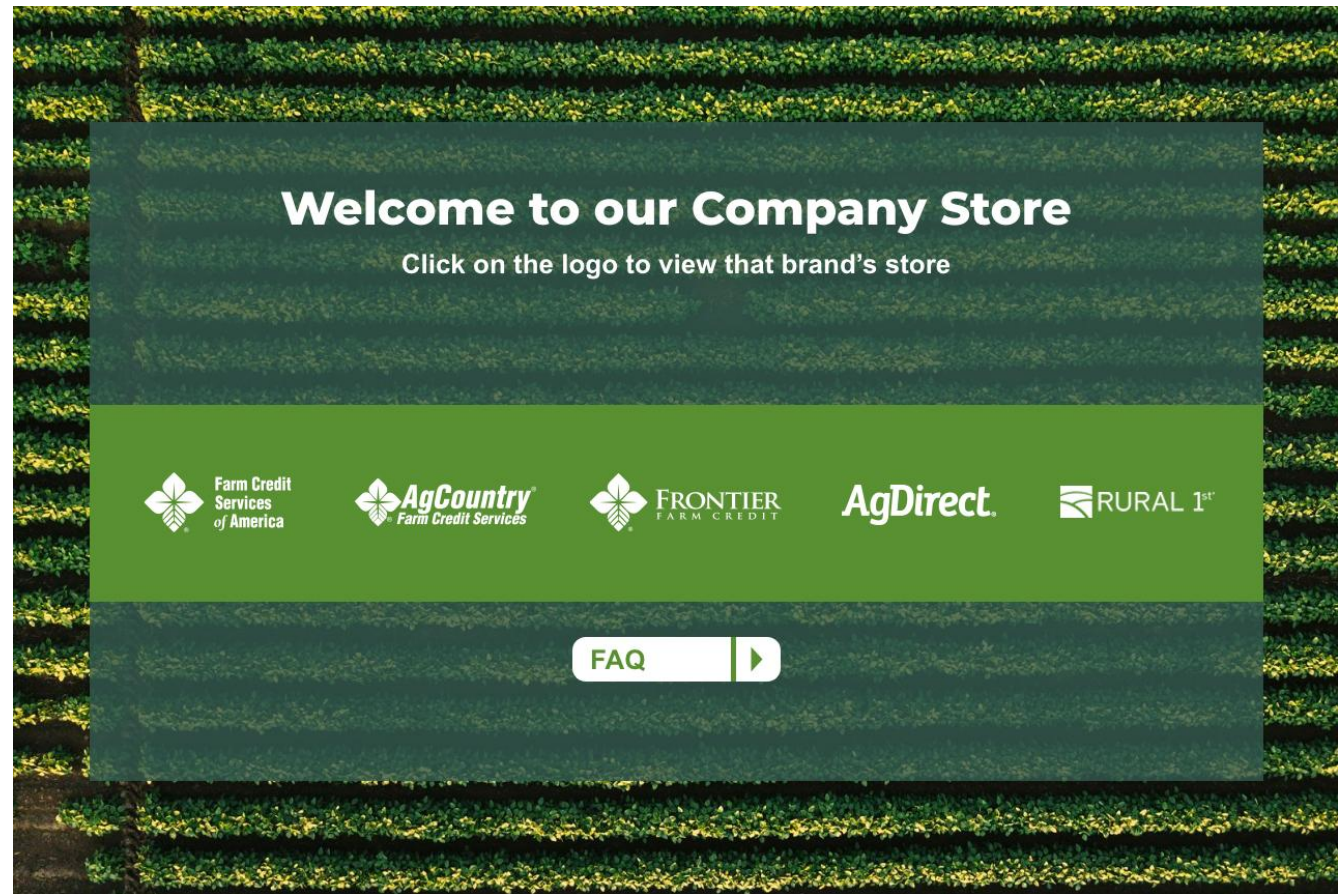
Office Apparel

- Office apparel is located under the Men's and Women's sections
- [Lands' End](#) is also an option for branded office apparel*
- Per the [HR Policy 0202](#):
 - New teammates can choose two apparel items in their first year
 - After the first year, teammates may order one apparel item per year
 - Association-branded apparel is provided to teammates through the team's budget
 - Check with your leader for your spending limit

**AgCountry options expected in Q2 of 2025*


Accessing Company Store Options

- From [We Connect](#) go to Corporate Links, select [Company Store](#).
- The company store page includes links to the [primary store](#), [Lands' End](#) and preferred vendors for special orders.
- From the [store link](#), click a logo to view merchandise for that brand. Items may vary slightly for each brand.



Apparel Item Selections

- Select item
- Select color
- Enter quantity next to desired size
- **Review size chart before ordering**
- Choose logo placement, if applicable
- Check for reviews providing fit and sizing feedback



Roll over image to zoom in

[View Size Chart](#)

Midnight Navy White Black

Anthracite Game Royal Dark Grey Heather

Decoration

Each logo is only approved for decoration on the color of garments shown here.

NIKE

LADIES CLUB FLEECE SLEEVE SWOOSH 1/2-ZIP

Item: NKDX6720 ★★★★★ (0)

This brushed-back 1/2-zip is a sustainable choice with recycled polyester and organic cotton in the blend. Design details include a zip-through collar with dyed-to-match zipper. Front pouch pocket. Rib knit cuffs and hem. A contrast Swoosh logo is embroidered on left sleeve. Made of 8.3-ounce, 72/20/8 cotton/recycled polyester/organic cotton.

Item Details:

- Embroidered logo

Item Tags:

Organic Materials

Made from Recycled

Minimum Qty: 1

Quantity:	Price
1 - 5	\$72.99
6+	\$70.99

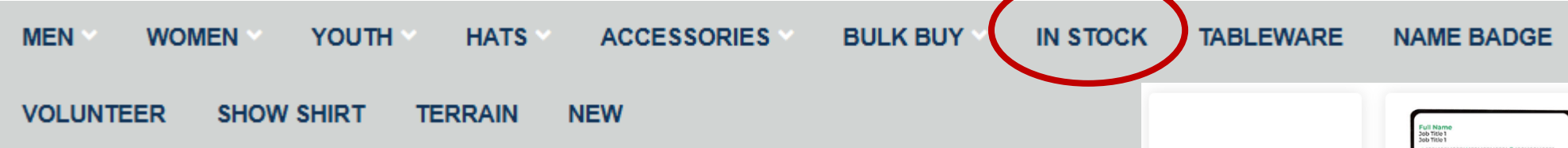
Color

Game Royal

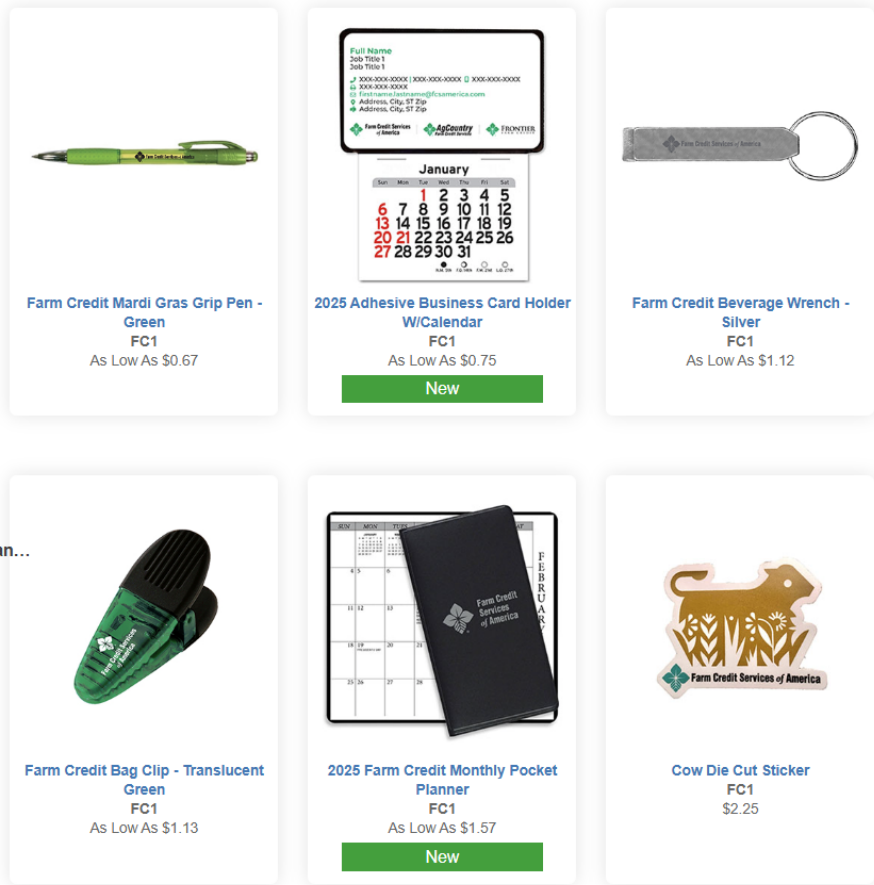
Size

S	<input type="text" value="0"/>
M	<input type="text" value="0"/>
L	<input type="text" value="0"/>
XL	<input type="text" value="0"/>
2XL (+\$3.00)	<input type="text" value="0"/> Limited Stock

In-Stock Items



- Popular, branded items held in inventory for fast turnaround
- Items may vary by brand
- Most items ship within two business days from Tempe, AZ



Bulk Buy Items

- Require larger minimums, which vary by item
- Provide better price points and more selection
- Order in advance of events or for customer giveaways throughout the year
- Identity Marketing, [Staples](#) and Go Promo are also options for special orders

MEN WOMEN YOUTH HATS ACCESSORIES **BULK BUY** IN STOCK TABLEWARE NAME BADGE

VOLUNTEER SHOW SHIRT TERRAIN NEW

Bulk Buy

All items in this category have minimum quantity requirements.
These items are for bulk purchase.
Most items ship within 7-10 business days.

BULK BUY

Pens

Wellness

Office

Home/Tools

Drinkware

Golf

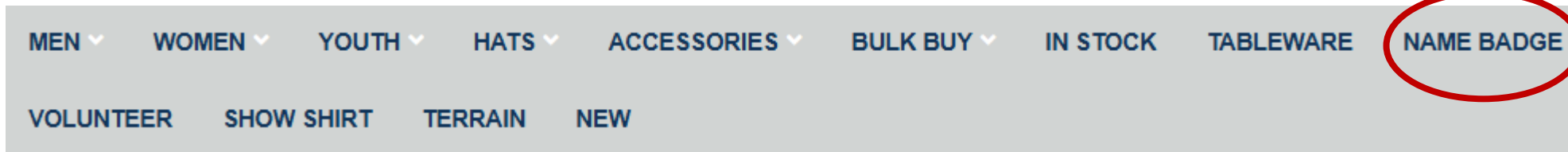
Volunteer Shirts

- FCSAmerica and Frontier logoed volunteer shirts are available
- Shirts are a soft, tri-blend material available in a variety of colors
- Teams can choose the color they prefer
- Shirt style/design may change from year to year
- AgCountry volunteer program set to launch July 2025

Show Shirts

- Custom show shirts – New for 2025!
 - Spring/Summer shirt
 - Fall/Winter pullover
 - Visit the [PR & Marketing SharePoint site](#) for information
- Alternative show shirts available from the [Company Store](#)
- Teammates should plan to wear either shirt option for all farm shows and expos in 2025

Name Badges



- Click Customize button below badge image
- Ensure you are logged in; check the upper navigation and click “Sign In”

A product page for a 'NAME BADGE KIT'. The main image shows a gray badge with the Farm Credit Services of America logo and the text 'Your Name Last Name'. Below the image is a 'Customize' button, which is circled in red. To the right of the image, the product details are listed: 'iCoStore', 'NAME BADGE KIT', 'Item: FC1-NMB-KIT' with a heart icon and five stars (0 reviews), 'Name Badge with magnetic back', 'Your Price: \$13.50', 'Minimum Qty: 1', and a 'Quantity' input field with '1' entered. Below the details is a note: 'This Item must be customized first.' and an 'Add To Cart' button. A close button (X) is in the bottom right corner.

Multiple Brand Orders

- Each brand has its own individual store; the stores are not connected
- Orders must be placed separately for each brand

Returns, Exchanges & Defective Merchandise

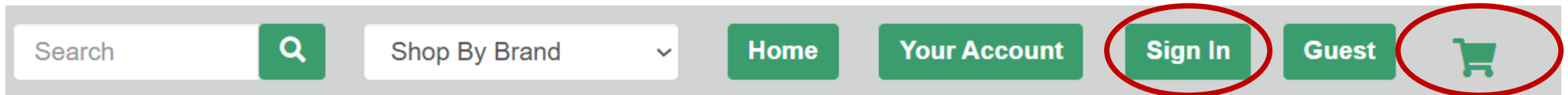
- **Returns or exchanges are not accepted**
 - Apparel items are produced on demand, meaning they are made to order
 - Merchandise is not inventoried to allow for a larger selection of products and options
- **Defective merchandise**
 - If an item is defective, email customerservice@icostore.com or call 888-839-7366
- **Options for apparel that does not fit correctly:**
 - Order a replacement item and keep the original item
 - See if the original item will fit someone on your team or in your office
 - Use for a future customer giveaway or a new teammate

Payment Options

- Two Payment Options. Only ONE option can be used:
 1. **COST CENTER**, drop-down selection during the checkout process
or
 2. **PERSONAL CREDIT CARDS**
 - Note - Shipping is not covered by Corporate Services for personal orders
- DO NOT USE a company credit card for purchases.

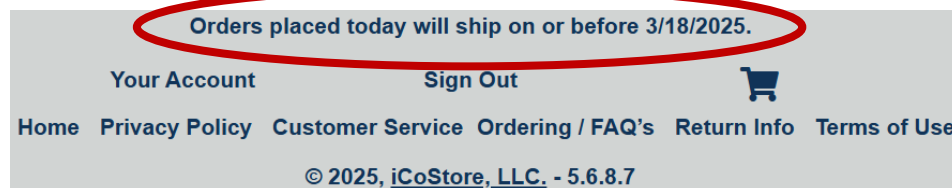
Checkout

- Checkout
 - Ensure you are logged in; click “Sign In” in the upper navigation
 - Click the cart icon in the upper right corner
 - Review cart contents and sizes
 - Follow on-screen instructions to complete check out



Shipping & Delivery Timeframe

- Shipping Options
 - Ground shipping is standard and covered by Corporate Services.
 - Expedited shipping and shipping for personal credit card orders are charged to your cost center or personal credit card
 - Shipping estimates are provided at checkout
 - For rush service, call iCo Store Customer Service at 888-839-7366
- Estimated Ship Date & Delivery Timeframe
 - The bottom of the screen shows the estimated SHIP date
 - Allow 1-5 business days for delivery once the order is shipped



Questions?

Email \$Marketing

